

Remake/repair Form*

Dr: _____

Patient: _____

Shipping Date: _____

Return Date: _____

The date the case was *first* fabricated: _____

Reason(s) for remake/repair:

Doctor's signature: _____

License no.: _____

* Please enclose a prescription form too.

Prowest Warranty

Prowest offers a limited warranty on all its restorations. This warranty is for dentists only and covers fabrication defects.

The time span of Prowest warranty is:

- Five years for full metal restorations
- Three years for porcelain-fused-to metal restorations
- Two years for all-ceramic restorations
- One year for indirect composite restorations

The warranty starts on the day the restoration was FIRST delivered. If a defective restoration is returned to us within the above time spans, we will repair it or remake it at no cost.

Please, be advised that Prowest warranty does NOT cover:

1. Restoration failure due to:
 - A. Insufficient tooth preparation (material thickness less than optimum according to manufacturer's recommendations)
 - B. Sharp/angled tooth preparation.

- C. Patient's destructive habits (bruxism and clenching)
 - D. Improper material selection on the dentist's part
 - E. Retentive factors related to the preparation
 - F. Any modification of the preparation after the final impression is sent to us, unless we are promptly informed before we start.
 - G. Defective impressions or bite registrations
 - H. Bonding/cementation failure
 - I. Tooth fracture
2. Incidental or consequential damages including chair time loss, loss of wages, inconvenience or even pain and the costs incurred for removal or insertion.
 3. Price of gold used for the remake of full gold or PFM restorations unless the defective restoration is sent back to us.
 4. Post-cementation changes to restorations (e.g. patient wanted very white veneers but changed her mind after hearing comments from friends or family).